

## Quality and Safety Policy

The policy of Zakład Elektroniki Przemysłowej ENIKA Sp. z o. o. amounts to the management of our company in a way that results in the compliance of manufactured and delivered products and provided services with the established requirements concerning: quality, reliability, technical safety and functionality, as well as the continuous, environmentally friendly performance of this task in optimal working conditions.

In order to maintain the continuous satisfaction of our Customers and stakeholders, and to make its operations economically viable, ENIKA Sp. z o.o. adopts the following **qualitative and safety targets**:

- offering and delivering products/services which fulfil Customers' expectations and meet the requirements of applicable standards and regulations,
- high level of quality and safety of products/services, ensuring low failure rate,
- ensuring a wide commercial offer and flexible customer service in the area of: design, manufacturing and after-sales services of electronic devices for railway rolling stock, trolleybuses and electric buses,
- constant development of the cooperation with our suppliers and Customers,
- manufacturing our products in safe and supervised conditions pursuant to work safety regulations, with the monitoring and management of emissions into the environment.

We achieve our qualitative and safety targets through:

- application, development and constant improvement of the quality and technical management system, based on the ISO 9001:2015 and ISO/TS 22163: 2017 international standards,
- motivating and developing our personnel's qualifications and experience on a regular basis,
- keeping employees at all management levels and of all functions informed and aware of the policy and of individual qualitative and safety targets,
- planning measures and activities necessary to guarantee the supervised conditions of product performance and service provision as well as preventing nonconformities and failures,
- identification, planning and management of processes and their links as well as regular assessment of their effectiveness and profitability, together with continuous improvement processes,
- cooperation with verified suppliers that fulfil appropriate requirements,
- assignment of the responsibility for quality to all employees pursuant to their tasks and competencies,
- acceptance of orders which we are sure to be able to perform pursuant to all qualitative requirements set by the Customer,
- raising employees' awareness of their impact on the product's technical safety,
- ensuring employees of the technical safety connected with the performance of their tasks.

The Management Board of the Company declares that all employees are aware of the impact of their tasks on the quality and technical safety of the product and their responsibility for its proper performance.

We declare that this Quality and Safety Policy has been communicated to all employees and its provisions are periodically checked and verified.

Chief Executive Officer

**Zbigniew Szyller**

PREZES



Zbigniew Szyller

signature